

Fred. Olsen Renewables privacy notice

Introduction

This privacy notice outlines how Fred. Olsen Renewables AS (hereafter referred to as “we”, “us” or “our”) collects, uses, stores, and shares your personal information when you do any of the following:

- Visit and browse our website
- Supply your personal data to us including through our website, in writing, and verbally
- communicate with us in any way, either directly or in response to a communication from us, including by email, direct message, video chat, phone, and text
- Submit your personal data to us with the intention that we may use it to contact in future in connection with our services, when you enquire, order or buy any of our services, including any modification, cancellation or similar activity

Our data processing activities are subject to the EU General Data Protection Regulation (EU GDPR) in the European Economic Area. In the United Kingdom our subsidiary company, Fred. Olsen Renewables Limited, with whom we share personal data as joint controller, is subject to UK General Data Protection Regulation (UK GDPR). Fred. Olsen Renewables AS and Fred. Olsen Renewables Limited share responsibility as joint controllers for compliance with data protection law in order to ensure protection of personal data is not reduced and their respective obligations are complied with.

Personal data we collect

The personal data we collect about you depends on the whether you are, or may be, a customer or a supplier, you are a private individual, or you are browsing our website (in whichever capacity). In each case we will collect and use some or all of the following personal data about you:

INFORMATION TYPE	DETAILS
Personal information	Name, title, address, phone number(s), email address, gender, job title, work address, details of company you work for, professional experience, qualifications
Payment method information	Billing information, transactional history and purchases, amount paid for services, bank information
Website use & communications	In addition to the personal information described above, we may collect your username, account ID and password, IP address, website use information, operating system, referral source, browser information, device type, length of visit, pages viewed, location, image and video and audio recording
Other information	Any information that is relevant to your interaction with us including making an enquiry, your interaction with our marketing emails, including whether you open the email and any links that you click

How we collect your data

We collect most personal information directly from you but we may also collect information from:

- Cookies on our website. See our Cookie Policy for more information.
- Information on your company website and business partners who refer you to us
- Publicly available sources, such as social media platforms and online directories

What we use your personal data for

Under data protection law we can only use your personal data if we have a proper reason, for example:

- Where you have given consent
- To comply with our legal and regulatory obligations
- For the performance of a contract with you or to take steps at your request before entering a contract, or
- for our legitimate interests or those of another third party

We have a legitimate interest when we have a business or commercial reason to use your personal data, so long as this is not overridden by your own rights and interests. The table below explains what we use your personal data for and on what legal basis.

What we use your personal data for:	Our reasons:
Processing your enquiry, contact with you and communications	Legitimate interests
To set you up as a customer or supplier	Legitimate interests
Providing products and/or services to you	To comply with the contract with you
Communicating with you about information that directly relates to you in the course of providing services to you and/or in connection with your communication with us	Legitimate interests
Preventing and detecting fraud against you or us	Legitimate interest, i.e., to minimise fraud that could be damaging for you and/or us
Conducting checks to identify our customers and/or suppliers and verify their identity Screening for financial and other sanctions or embargoes	Depending on the circumstances: <ul style="list-style-type: none"> • To comply with our legal and regulatory obligations • Legitimate interests
Other activities necessary to comply with legal and regulatory obligations, e.g. under planning rules, health and safety law, environmental law and professional regulation	To comply with our legal and regulatory obligations
To enforce legal rights or defend or undertake legal proceedings	Depending on the circumstances: <ul style="list-style-type: none"> • To comply with our legal and regulatory obligations • In other cases, legitimate interests, i.e., To protect our business, interests, and rights
Gathering and providing information required by or relating to audits, enquiries or investigations by regulatory bodies	To comply with our legal and regulatory obligations
Ensuring business policies are adhered to, e.g., policies covering procurement, ethical trading and security	Legitimate interests, i.e., to make sure we are following our own internal procedures so we can deliver the best service to you
Operational reasons, such as improving efficiency, training and quality control	Legitimate interests, i.e., to be as efficient as we can so we can deliver the best service to you at the best price
Ensuring the confidentiality of commercially sensitive information	Depending on the circumstances: <ul style="list-style-type: none"> • Legitimate interests, i.e., to protect trade secrets and other commercially valuable information • To comply with our legal and regulatory obligations
Statistical analysis to help us manage our business, e.g. in relation to our financial performance, customer and supplier base, product range or other efficiency measures	Legitimate interests, i.e., to be as efficient as we can so we can deliver the best service to you at the best price, or to ensure cost-effectiveness and efficiency in the supply chain
Preventing unauthorised access and modifications to systems	Depending on the circumstances:

FOR privacy notice

What we use your personal data for:	Our reasons:
	<ul style="list-style-type: none"> • Legitimate interests, i.e., to prevent and detect criminal activity that could be damaging for you and/or us • To comply with our legal and regulatory obligations
Protecting the security of systems and data used to provide the goods and/or services	To comply with our legal and regulatory obligations We may also use your personal data to ensure the security of systems and data to a standard that goes beyond our legal obligations, and in those cases our reasons are for our legitimate interests, i.e., to protect systems and data and to prevent and detect criminal activity that could be damaging for you and/or us
Updating customer and/or supplier records	Depending on the circumstances: <ul style="list-style-type: none"> • To perform our contract with you or to take steps at your request before entering a contract • To comply with our legal and regulatory obligations • Legitimate interests, e.g., making sure that we can keep in touch with our customers about existing orders and new products
Statutory returns	To comply with our legal and regulatory obligations
Ensuring safe working practices, staff administration and assessments	Depending on the circumstances: <ul style="list-style-type: none"> • To comply with our legal and regulatory obligations • Legitimate interests, e.g., to make sure we are following our own internal procedures and working efficiently so we can deliver the best service to you
Marketing our products and/or services to: <ul style="list-style-type: none"> • existing and former customers • third parties who have previously expressed an interest in our services 	Legitimate interests, i.e., to promote our business
Credit reference checks via external credit reference agencies	Legitimate interests, i.e., to ensure our customers are likely to be able to pay for our products and services
External audits and quality checks, e.g. for ISO or Investors in People accreditation and the audit of our	Depending on the circumstances: <ul style="list-style-type: none"> • Legitimate interests, i.e., to maintain our accreditations so we can demonstrate we operate at the highest standards • To comply with our legal and regulatory obligations
To share your personal data with members of our group and third parties that will or may take control or ownership of some or all our business (and professional advisors acting on our or their behalf) in connection with a significant corporate transaction or restructuring, including a merger, acquisition, asset sale, initial public offering or in the event of our insolvency. In such cases information will be anonymised where possible and only shared where necessary	Depending on the circumstances: <ul style="list-style-type: none"> • To comply with our legal and regulatory obligations • In other cases, for our legitimate interests, i.e., to protect, realise or grow the value in our business and assets

We take reasonable measures to protect your personal information from unauthorized access, use, disclosure, or loss. We use secure servers and data centres located in Western Europe. We retain your personal information for as long as necessary to fulfil the purposes for which it was collected or as required by law.

Personal data is held at our offices and those of our group companies, third party agencies, service providers, representatives and agents as described below.

Marketing

We have a legitimate interest in using the personal data of personnel who work for a customer or supplier for marketing purposes. This means we do not usually need your consent to send you marketing information. If we change our marketing approach in the future so that consent is needed, we will ask for this separately and clearly.

We give supplier and customer personnel the right to opt out of receiving marketing communications at any time by:

- Contacting the company, or
- Using the 'unsubscribe' link in emails

We may ask commercial personnel to confirm or update marketing preferences if they ask us to provide further products and/or services in the future, or if there are changes in the law, regulation, or the structure of our business.

We will always treat personal data with the utmost respect and never sell or share it with other organisations outside Fred Olsen Renewables.

We will not sell your personal information to third parties for their marketing purposes.

Who we share your personal data with

Where necessary we share personal data with:

- External hosting providers for the administration of our website
- Our employees and contractors, selected third parties and service providers, including marketing agencies, marketing research agencies, PR agencies and data hosting service providers, so that we can develop, enhance and promote our services, and so we may provide you with information about us, our activities and operations, and marketing messages about products and services
- Our affiliates and companies in the Fred. Olsen Renewables family of companies, who may use your information in the same way as we can under this notice
- Local and central government, planning authorities, environment agencies
- Credit reference agencies and other third parties required to comply with law and law enforcement, to enforce our terms, to protect the security or integrity of our services), and to exercise or protect the rights, property, and safety of us and other third-parties
- Third parties we use to help deliver our products and/or services, e.g., warehouses and delivery companies, consultants, surveyors, and specialist service companies who support our activities
- Our professional consultants and advisors, our insurers and bank(s) and auditors for the purpose of seeking professional advice, to support our activities and to meet our legal responsibilities

We only allow those organisations to handle your personal data if we are satisfied they take appropriate measures to protect your personal data.

We or the third parties mentioned above occasionally also share personal data with:

- Our and their external auditors, e.g., in relation to the audit of our or their accounts, in which case the recipient of the information will be bound by confidentiality obligations
- Our and their professional advisors (such as lawyers and other advisors), in which case the recipient of the information will be bound by confidentiality obligations
- Law enforcement agencies, courts, tribunals, and regulatory bodies to comply with our legal and regulatory obligations
- Other parties that have or may acquire control or ownership of our business (and our or their professional advisers) in connection with a significant corporate transaction or restructuring, including a merger, acquisition, asset sale, initial public offering or in the event of our insolvency - usually, information will be anonymised, but this may not always be possible. The recipient of any of your personal data will be bound by confidentiality obligations

Your data protection rights

You have the following data protection rights:

- The right to access – You have the right to request a copy of the personal information that we hold about you
- The right to rectification – You have the right to request that we correct any inaccurate or incomplete personal information about you
- The right to erasure – You have the right to request that we erase your personal information under certain conditions
- The right to restrict processing – You have the right to request that we restrict the processing of your personal information under certain conditions
- The right to object to processing – You have the right to object to the processing of your personal information under certain conditions
- The right to data portability – You have the right to request that we transfer the personal information that we have collected to another organization or directly to you under certain conditions

If you wish to exercise any of these rights, please contact us using the contact details provided below.

Cookies

We use cookies to enhance your user experience and to analyse how our website is used. Please see our Cookies Policy for more information.

Privacy policies of other websites

Our website may contain links to third-parties

How to contact us

If you have any questions about our use of your personal data or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Call us on (+47) 22 34 10 00

Or write to us:

Fred. Olsen Renewables
Att. Data protection officer
P.O. Box 1159 Sentrum
0107 Oslo, Norway

Joint data controllers

Fred. Olsen Renewables AS and Fred. Olsen Renewables Limited are joint data controllers in relation to personal data that is processed in connection with operations undertaken by Fred. Olsen Renewables Limited.

In recognition of the joint controller status, both companies have arrangements in place under which a query or request to exercise a data protection right made by a data subject impacted by the data processing activities of Fred. Olsen Renewables Limited shall be handled by the UK Data Protection Officer.

How to contact the appropriate supervisory authority

Should you wish to report a complaint or if you feel that Fred. Olsen Renewables has not addressed your concern about an alleged infringement of EU GDPR, you have the right to lodge a complaint with the Norwegian Data Protection Authority in writing:

Norwegian Data Protection Authority
PO Box 458 Sentrum
0105 OSLO, Norway

If you are a habitual resident of the United Kingdom, it is your place of work or an alleged infringement occurred in the United Kingdom, you have the right to lodge a complaint with the Information Commissioner.

You can contact the UK's Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire,
SK9 5AF, UK
<https://ico.org.uk/make-a-complaint>
Telephone: (+44) 303 123 1113

Changes to this privacy notice

Fred. Olsen Renewables may change this privacy notice. You are encouraged to revisit our website from time to time to ensure you are reading the current version of this notice.